



## SERVICE STANDARD INDEX

19 JUNE 2024

### Service Administration – General (Including Conduct and Ethics)

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
1.1.2	<a href="#">Discipline</a>	4.0	21 Sep 2016	EDPS
1.1.3	<a href="#">Grievances</a>	3.2	3 Feb 2021	EDPS
1.1.7	<a href="#">Code of Conduct and Ethics (incl. Code)</a>	4.2	22 Feb 2022	EDPS
1.1.9	<a href="#">Working with Children Check</a>	5.0	2 Aug 2021	EDPS
1.1.14	<a href="#">Personal Information and Privacy</a>	2.6	12 Dec 2023	EDTFL
1.1.14A	<a href="#">Privacy Management Plan</a>	1.2	12 Dec 2023	EDTFL
1.1.14B	<a href="#">Data Breach Response Plan</a>	1.0	12 Dec 2023	EDTFL
1.1.16	<a href="#">Fundraising Activities (Provision of Goods and Services)</a>	1.2	30 Apr 2007	EDTFL
1.1.19	<a href="#">Intellectual Property</a>	1.0	31 May 2009	EDTFL
1.1.21	<a href="#">Stand Down/Removal from Membership &amp; Notification of Criminal Charges &amp; Convictions</a>	2.1	3 Oct 2008	EDPS
1.1.24	<a href="#">Assistance in Legal Matters for Members of the NSW RFS</a>	2.0	9 May 2016	EDTFL
1.1.28	<a href="#">Injury/Accident Reporting and Investigation</a>	1.0	9 Dec 2008	EDPS
1.1.30	<a href="#">Public Interest Disclosures in the NSW RFS</a>	4.0	5 Oct 2023	EDPS
1.1.32	<a href="#">Fraud and Corruption Prevention</a>	1.2	3 Oct 2022	EDTFL
1.1.33	<a href="#">Reporting and Investigating Child Protection Related Allegations</a>	1.0	14 Apr 2021	EDPS
1.1.41	<a href="#">Photographic Identification Cards for NSW RFS Volunteer Members</a>	1.0	27 Aug 2011	DCFO
1.1.42	<a href="#">Respectful and Inclusive Workplace</a>	2.0	7 Mar 2024	EDPS

### Service Administration – Command Structure

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
1.2.1	<a href="#">NSW RFS Ranking and Rank Insignia</a>	4.3	22 Dec 2023	DCFO

### Service Administration - Authorities

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
1.3.1	<a href="#">Operational Delegations and Authorisations</a>	3.7	7 Jun 2022	DCFO
1.3.2	<a href="#">Powers of Officers</a>	3.2	19 Mar 2013	DCFO
1.3.2A	<a href="#">Powers of Officers (Jervis Bay Territory)</a>	1.5	19 Mar 2013	DCFO

1.3.4	<a href="#">Rural Fire District Service Agreements</a>	2.0	16 Aug 2010	DCFO
-------	--	-----	-------------	------

## Service Administration – Corporate Communications

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
1.4.1	<a href="#">Organisational Communication</a>	1.2	20 Sept 2022	EDPS
1.4.2	<a href="#">NSW RFS Brand</a>	2.1	20 Aug 2019	EDPS
1.4.4	<a href="#">Volunteer Member and Visitor Access to Network Services and Data</a>	1.1	13 Nov 2019	EDTFL
1.4.5	<a href="#">Social Media</a>	2.1	13 Feb 2019	EDPS
1.4.6	<a href="#">NSW RFS Websites</a>	2.1	5 Dec 2017	EDPS
1.4.8	<a href="#">Media</a>	1.2	16 Mar 2022	EDPS

## Service Administration - General

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
1.5.1	<a href="#">Management of NSW RFS Policy Documents</a>	1.2	13 Nov 2019	EDPS
1.5.2	<a href="#">Environment</a>	1.0	17 May 2019	DCPC
1.5.3	<a href="#">NSW RFS/RFSA Consultative Committees</a>	1.4	24 Mar 2023	DOC
1.5.4	<a href="#">NPWS All Parks Passes</a>	1.0	15 Jun 2018	EDPS
1.5.5	<a href="#">Area Management Model Transition</a>	1.0	18 Dec 2019	DCFO
1.5.6	<a href="#">Lessons Management Framework</a>	1.2	11 Mar 2024	DCPC
1.5.6A	<a href="#">Lessons Management Framework</a>	3.0	11 Mar 2024	DCPC

## Brigade Administration - Brigades

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
2.1.1	<a href="#">Formation and Disbandment of Brigades and Groups of Brigades</a>	2.2	7 Jun 2022	DCFO
2.1.2	<a href="#">Brigade Constitution</a>	3.1	18 Mar 2020	DCFO
2.1.3	<a href="#">Brigade Registers</a>	2.1	30 Jul 2018	DCFO
2.1.4	<a href="#">Appointment of Field and Group Officers</a>	3.1	16 Mar 2022	DCFO
2.1.5	<a href="#">Child and Youth Participation in NSW RFS Activities</a>	4.0	2 Aug 2021	EDPS
2.1.6	<a href="#">Volunteer Membership Applications</a>	4.0	20 Dec 2021	EDPS
2.1.7	<a href="#">Management of Brigade Records</a>	1.0	22 Feb 2019	DCFO
2.1.9	<a href="#">Participation by Ongoing Staff in Brigade Activities</a>	1.2	20 Nov 2018	EDPS
2.1.10	<a href="#">Brigade Classification and Endorsements</a>	1.0	25 Nov 2021	DCFO
2.1.13	<a href="#">NSW Rural Fire Service Community Fire Units</a>	1.0	27 Aug 2011	DCFO
2.1.14	<a href="#">Management of Deductible Gift Recipient Status for NSW RFS Brigades</a>	1.0	6 Nov 2012	EDTFL
2.1.15	<a href="#">District and Area Volunteer Engagement</a>	1.0	16 Mar 2022	DCFO

## Operations – NSW Rural Fire Service

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
3.1.2	<a href="#">Incident Dispatch</a>	2.1	5 Dec 2017	DCFO
3.1.3	<a href="#">Incident Reporting</a>	2.1	14 Aug 2017	DCFO
3.1.4	<a href="#">Remote Area Firefighter Fitness Testing</a>	1.0	21 Apr 2004	DCFO
3.1.6	<a href="#">Operational Doctrine</a>	4.0	20 Dec 2023	DCPC
3.1.8	<a href="#">Critical Incidents</a>	2.0	26 Feb 2019	DCFO
3.1.9	<a href="#">Fire Investigation</a>	3.0	9 Apr 2021	DCFO
3.1.11	<a href="#">Catering in the NSW RFS</a>	3.0	3 Feb 2023	DCFO
3.1.11A	<a href="#">Catering in the NSW RFS Handbook</a>	1.0	3 Feb 2023	DCFO
3.1.14	<a href="#">Fatigue Management</a>	2.0	15 Mar 2016	EDPS
3.1.15	<a href="#">Bush Fire Building Impact Analysis</a>	1.0	13 Jun 2012	DCFO
3.1.17	<a href="#">NSW RFS Rescue Operations</a>	1.0	26 Feb 2019	DCFO

## Operations – Coordinated Bush Firefighting

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
3.2.1	<a href="#">Coordinated Firefighting and Air Operations</a>	3.0	10 Oct 2013	DCFO
3.2.2	<a href="#">Assistance to Other Emergency Service Organisations (ESO)</a>	2.1	6 Dec 2017	DCFO

## Prevention - Planning

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
4.1.4	<a href="#">Neighbourhood Safer Places</a>	2.1	28 Jun 2021	DCPC
4.1.5	<a href="#">Assistance for Infirm, Disabled and Elderly Residents (AIDER)</a>	1.0	25 Oct 2016	DCPC

## Prevention - Implementation

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
4.2.1	<a href="#">Bush Fire Danger Periods</a>	3.1	14 Aug 2017	DCFO
4.2.2	<a href="#">Fire Permits</a>	4.0	31 July 2023	DCFO
4.2.2A	<a href="#">Fire Permits (Deceased Livestock)</a>	1.0	18 Sep 2018	DCFO

## Resources - Standards

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
5.1.3	<a href="#">Communication Systems</a>	4.0	17 Mar 2022	EDTFL
5.1.4	<a href="#">NSW RFS Appliance Standards</a>	3.1	9 Apr 2018	DCPC
5.1.5	<a href="#">Personal Protective Equipment and Personal Protective Clothing</a>	6.1	19 June 2024	DCPC
5.1.6	<a href="#">Secondhand Appliance Transfer Program</a>	2.0	6 Nov 2012	DCPC

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
5.1.7	<a href="#">Appliance and Vehicle Category Details</a>	3.2	13 Jul 2016	DCPC
5.1.9	<a href="#">Respiratory Protective Equipment</a>	2.2	28 Jan 2022	DCPC
5.1.10	<a href="#">Accommodation Standards and Building Construction Projects</a>	4.0	11 May 2017	DCPC

## Resources - Acquisition

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
5.2.2	<a href="#">Return of Equipment Allocated to Members of the Service</a>	1.4	15 Aug 2016	EDPS

## Resources - Management

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
5.3.1	<a href="#">Equipment Maintenance</a>	2.1	17 Sep 2018	DCPC
5.3.3	<a href="#">Annual Inspection of Unregistered Rural Fire Service Vehicles, Trailers and Plant</a>	1.1	11 Oct 2004	DCPC
5.3.4	<a href="#">Maintenance of Buildings</a>	1.1	14 Dec 2010	DCPC
5.3.5	<a href="#">Fleet Insurance for NSW RFS Appliances</a>	2.1	21 Apr 2021	DCPC
5.3.6	<a href="#">Automatic Vehicle Location (AVL)</a>	1.0	26 Feb 2019	DCFO
5.3.8	<a href="#">Inventories</a>	1.0	30 Jun 2020	DCPC

## Resources - Disposal

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
5.4.1	<a href="#">Asset Disposal</a>	1.0	15 May 2002	DCPC

## Training - Standards

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
6.1.2	<a href="#">Qualifications for NSW RFS Members</a>	3.6	5 Dec 2017	EDPS
6.1.3	<a href="#">Training in the NSW Rural Fire Service</a>	4.2	28 Jun 2019	EDPS
6.1.5	<a href="#">Live Fire Training</a>	1.1	15 Jun 2018	EDPS
6.1.6	<a href="#">State Training Academy</a>	1.0	27 Feb 2023	DCPC

## Welfare

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
7.1.1	<a href="#">Chaplaincy and Family Support</a>	1.4	1 Jun 2020	EDPS
7.1.2	<a href="#">Critical Incident Support Services (CISS)</a>	1.2	13 Apr 2016	EDPS
7.1.3	<a href="#">Workers Compensation for NSW RFS Volunteers</a>	1.1	9 Apr 2020	EDPS
7.1.5	<a href="#">Automated External Defibrillators</a>	2.0	2 Dec 2016	DCPC

7.1.6	<a href="#">Health and Safety Management System (HSMS)</a>	1.1	16 Jun 2020	EDPS
7.1.7	<a href="#">Smoking in the Workplace</a>	1.0	18 Sep 2018	EDPS
7.1.8	<a href="#">Work Health and Safety Consultation and Issues Resolution</a>	1.1	7 Jan 2019	EDPS

## Protocols

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
8.1.1	<a href="#">Uniforms for NSW RFS Members</a>	3.2	7 Mar 2019	EDPS
8.1.2	<a href="#">Vehicle Marking and Identification</a>	3.1	9 Jan 2007	DCPC
8.1.3	<a href="#">Ceremonies and Events</a>	2.1	9 Apr 2018	DOC

## Awards

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
9.1.1	<a href="#">Internal Service Awards</a>	4.3	9 Apr 2018	DOC
9.1.2	<a href="#">External Service Awards</a>	5.0	13 Nov 2019	DOC

## Repealed Service Standards

Service Standard Number	Service Standard Name	Repeal Details
<b>Service Administration - General</b>		
1.1.1	Management of NSW RFS Policy Documents v2.3	Repealed on 5 Dec 2016 by SS 1.5.1 v1.0
1.1.4	Health, Safety and Welfare Consultative Committees	Repealed on 16 Aug 2017 by SS 7.1.8 v1.0
1.1.4A	Health and Safety Consultative and Management System v1.2	Repealed on 29 May 2008 by SS 1.1.4 v2.0
1.1.4B	Serious Accident Preliminary Reporting v1.0	Repealed on 9 Dec 2008 by SS 1.1.28 v1.0
1.1.4C	Firefighter Accident Prevention SOPs v1.2	Repealed on 9 Dec 2008 by SS 1.1.28 v1.0
1.1.5	Environment v1.1	Repealed on 17 May 2019 by SS 1.5.2 v1.0
1.1.6	Media	Repealed on 23 Nov 2015 by SS 1.4.8 v1.0
1.1.8	Document Control	Repealed on 1 Sep 1999 by SS 1.1.1 v1.0
1.1.10	Policy Lexicon	Repealed on 1 Sep 1999 by SS 1.1.1 v1.0
1.1.11	Spatial Information Workspace Directory Standard	Repealed on 16 Feb 2005
1.1.12	Architecture GIS Hardware/Software	Repealed on 16 Feb 2005
1.1.13	Appointment of District and Zone Liaison Committees	Repealed on 16 Aug 2010 by SS 1.3.4 v2.0
1.1.15	Service Delivery Model	Repealed on 27 Aug 2011
1.1.17	Volunteer Exit Questionnaire	Repealed on 18 May 2007
1.1.18	NSW RFS Consultative Committees v2.1	Repealed on 1 Aug 2016 by SS 1.5.3 v1.0
1.1.20	Service Audits	Repealed on 29 May 2008
1.1.22	Organisational Communication	Repealed on 23 Nov 2015 by SS 1.4.1 v1.0
1.1.23	Rural Fire Service Library	Repealed on 18 May 2007
1.1.26	Volunteer and Visitor Access to Network Services and Data v1.1	Repealed on 20 Aug 2019 by SS 1.4.4 v1.0
1.1.27	Brigade Websites and Internet Postings	Repealed on 22 Jul 2014 by SS 1.4.6 v2.0
1.1.29	Reporting of Corruption Issues	Repealed on 9 May 2016 by SS 1.1.32 v1.0
1.1.31	NPWS All Parks Passes v1.1	Repealed on 15 Jun 2018 by SS 1.5.4 v1.0
1.1.40	Public Access to Government Information v1.0	Repealed on 25 Oct 2016 by SS 1.4.3 v1.0
1.1.43	Public Access to Government Information v1.0	Repealed on 20 Sept 2022
<b>Service Administration – Command Structure</b>		
1.2.2	Collection of NSW RFS Insignia	Repealed on 2 Nov 2007 by SS 1.2.1 v3.1
<b>Service Administration - Authorities</b>		
1.3.1A	Supplementary Delegations – Unincorporated Area of NSW	Repealed on 21 Jan 2009 by SS 1.3.1 v3.0
1.3.3	Authority Cards	Repealed on 15 Oct 2008 by SS 1.3.2 v3.0
<b>Brigade Administration - Brigades</b>		
2.1.3A	Removal From Membership	Repealed on 13 Jun 2007 by SS 1.1.21 v2.0
2.1.8	Criminal History and Disciplinary Records Checks for NSW RFS Volunteer Members	Repealed on 20 Dec 2021 by SS 2.1.6 v4.0
2.1.12	Junior Members	Repealed on 16 Jul 2013 by SS 2.1.5 v3.0
<b>Brigade Administration - Groups</b>		
2.2.1	Formation of Groups of Brigades	Repealed on 30 Nov 2010 by SS 2.1.1 v2.0

Service Standard Number	Service Standard Name	Repeal Details
2.2.2	Appointment of Group Officers	Repealed on 4 Sep 2007 by SS 2.1.4 v2.0
2.2.3	Disbandment of Rural Fire Brigades	Repealed on 30 Nov 2010 by SS 2.1.1 v2.0
<b>Brigade Administration – Fire Control Officers</b>		
2.3.1	Appointment of FCOs and DFCOs v3.0	Repealed on 21 Sep 2016
2.3.2	Duties of Fire Control Officers	Repealed on 18 May 2007
<b>Operations – NSW Rural Fire Service</b>		
3.1.1	Coordinated Operations Planning	Repealed on 18 May 2007
3.1.5	Incident Management v1.3	Repealed on 5 Nov 2007 by SS 3.1.13 and 3.2.1
3.1.7	Air Operations	Repealed on 5 Nov 2007 by SS 3.2.1 v2.0
3.1.8A	Crisis Handling SOPs	Repealed on 26 Feb 2019 by OP 3.1.8
3.1.13	Operational Management, Response and Reporting	Repealed on 19 Feb 2015
<b>Prevention - Planning</b>		
4.1.1	Development and Control v1.1	Repealed on 6 Dec 2006 by P6.1.1 v1.0
4.1.2	Bush Fire Risk Management Planning	Repealed on 18 May 2007
4.1.3	Environmental Planning Instrument	Repealed on 18 May 2007
<b>Prevention - Implementation</b>		
4.2.3	Bush Fire Hazard Reduction Notices v1.2	Repealed on 29 Oct 2009 by Policy P6.1.4 v1.0
4.2.4	Penalty Notices v1.0	Repealed on 1 Sep 2008 by Policy P6.1.2 v1.0
4.2.5	Bush Fire Hazard Reduction Certificates v1.0	Repealed on 27 Jan 2005 by Policy P6.1.3 v1.0
4.2.6	Bush Fire Hazard Complaints v1.1	Repealed on 29 Oct 2009 by Policy P6.1.4 v1.0
<b>Prevention – Community Education</b>		
4.3.1	Community Education v2.0	Repealed on 20 Sept 2022
<b>Resources - Standards</b>		
5.1.1	Standards of FireCover	Repealed on 3 Mar 2003 by SS 1.1.15 v1.2
5.1.2	Information Technology	Repealed on 3 Mar 2003 by SS 1.1.15 v1.2
5.1.8	Protective Fire Blankets	Repealed on 13 Jun 2007 by SS 5.1.5 v3.0
5.1.11	Standard Brigade Stations	Repealed on 11 May 2017 by SS 5.1.10 v4.0
<b>Resources - Acquisition</b>		
5.2.1	Estimates	Repealed on 18 May 2007
<b>Resources - Management</b>		
5.3.2	Manual Handling	Repealed on 18 May 2007
<b>Training - Standards</b>		
6.1.1	Learning and Development – General	Repealed on 5 Nov 2007
6.1.4	State-wide Commercial Training	Repealed on 13 Jun 2012 by SS 6.1.3 v3.0
<b>Welfare</b>		
7.1.9	COVID-19 Vaccination v1.0	Repealed on 1 Dec 2022
7.8.5	Smoking in the Workplace v1.0	Repealed on 18 Sep 2018 by SS 7.1.7 v1.0

## Service Standard Numbers Not Used

Service Standard Number	Service Standard Category
1.1.35	Service Administration - General
1.1.36	Service Administration - General
1.1.37	Service Administration - General
1.1.38	Service Administration - General
1.1.39	Service Administration - General
1.4.7	Service Administration – Corporate Communications
2.1.10	Brigade Administration - Brigades
2.1.11	Brigade Administration - Brigades
3.1.10	Operations – NSW Rural Fire Service
3.1.12	Operations – NSW Rural Fire Service
7.1.4	Welfare