



NSW RFS SERVICE STANDARD INDEX

Last Updated on 30 June 2020

Service Administration – General (Including Conduct and Ethics)

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
1.1.2	Discipline	4.0	21 Sep 2016	EDO
1.1.3	Grievances	3.1	30 Nov 2017	EDMSS
1.1.7	Code of Conduct and Ethics (incl. Code v1.1)	4.1	5 Dec 2016	EDMSS
1.1.9	Child Related Activities	4.0	22 Sep 2010	EDMSS
1.1.14	Personal Information and Privacy Privacy Management Plan	2.5 1.1	20 Nov 2018 21 Dec 2018	EDFES
1.1.16	Fundraising Activities (Provision of Goods and Services)	1.2	30 Apr 2007	EDFES
1.1.19	Intellectual Property <i>(Next version will be renumbered 1.4.7)</i>	1.0	31 May 2009	EDFES
1.1.21	Stand Down/Removal from Membership & Notification of Criminal Charges & Convictions	2.1	3 Oct 2008	EDMSS
1.1.24	Assistance in Legal Matters for Members of the NSW RFS	2.0	9 May 2016	EDFES
1.1.25	<i>Equity, Diversity and Inclusion</i>	1.0	<i>In development</i>	EDMSS
1.1.28	Injury/Accident Reporting and Investigation	1.0	9 Dec 2008	EDMSS
1.1.30	Public Interest Disclosures in the NSW RFS	3.0	19 July 2019	EDMSS
1.1.32	Fraud and Corruption Prevention	1.1	20 Aug 2019	EDMSS
1.1.41	Photographic Identification Cards for NSW RFS Volunteer Members	1.0	27 Aug 2011	EDO
1.1.42	Respectful and Inclusive Workplace	1.0	8 Sep 2015	EDMSS

Service Administration – Command Structure

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
1.2.1	NSW RFS Ranking and Rank Insignia	4.1	19 Aug 2013	EDO

Service Administration - Authorities

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
1.3.1	Delegations and Authorisations (Incl. Supplementary Delegations - Unincorporated Area of NSW)	3.6	22 Nov 2013	EDO
1.3.2	Powers of Officers	3.2	19 Mar 2013	EDO

1.3.2A	Powers of Officers (Jervis Bay Territory)	1.5	19 Mar 2013	EDO
1.3.4	Rural Fire District Service Agreements	2.0	16 Aug 2010	EDO

Service Administration – Corporate Communications

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
1.4.1	Organisational Communication	1.1	17 May 2019	EDFES
1.4.2	NSW RFS Brand	2.1	20 Aug 2019	EDFES
1.4.3	Public Access to Government Information	1.0	25 Oct 2016	EDFES
1.4.4	Volunteer Member and Visitor Access to Network Services and Data	1.1	13 Nov 2019	EDIS
1.4.5	Social Media	2.1	13 Feb 2019	EDFES
1.4.6	NSW RFS Websites	2.1	5 Dec 2017	EDFES
1.4.7	<i>Intellectual Property (will repeal Service Standard 1.1.19)</i>	1.0		EDFES
1.4.8	Media	1.1	21 Mar 2019	EDFES

Service Administration - General

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
1.5.1	Management of NSW RFS Policy Documents	1.2	13 Nov 2019	EDMSS
1.5.2	Environment	1.0	17 May 2019	EDO
1.5.3	NSW RFS/RFSA Consultative Committees	1.2	20 August 2019	EDMSS
1.5.4	NPWS All Parks Passes	1.0	15 June 2018	EDMSS
1.5.5	Area Management Model Transition	1.0	18 Dec 2019	EDO

Brigade Administration - Brigades

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
2.1.1	Formation and Disbandment of Brigades and Groups of Brigades	2.0	30 Nov 2010	EDO
2.1.2	Brigade Constitution	3.0	20 Dec 2017	EDO
2.1.3	Brigade Registers	2.1	30 July 2018	EDO
2.1.4	Appointment of Field and Group Officers	3.0	23 Jun 2015	EDO
2.1.5	Child and Youth Participation in NSW RFS Activities	3.0	16 Jul 2013	EDMSS
2.1.6	Joining the NSW RFS as a Volunteer Member (including Transfer Applications)	3.2	20 Nov 2018	EDMSS
2.1.7	Management of Brigade Records	1.0	22 Feb 2019	EDO
2.1.8	Criminal History and Disciplinary Records Checks for NSW RFS Volunteer Members	1.3	20 Nov 2018	EDMSS
2.1.9	Participation by Ongoing Staff in Brigade Activities	1.2	20 Nov 2018	EDMSS
2.1.10	<i>Brigade Classification</i>	1.0	<i>In development</i>	EDO
2.1.13	NSW Rural Fire Service Community Fire Units	1.0	27 Aug 2011	EDO

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
2.1.14	Management of Deductible Gift Recipient Status for NSW RFS Brigades	1.0	6 Nov 2012	EDFES

Operations – NSW Rural Fire Service

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
3.1.2	Incident Dispatch	2.1	5 Dec 2017	EDO
3.1.3	Incident Reporting	2.1	4 Sep 2017	EDO
3.1.4	Remote Area Firefighter Fitness Testing	1.0	21 Apr 2004	EDO
3.1.6	Operational Doctrine	3.0	30 July 2018	EDO
3.1.8	Critical Incidents	2.0	26 Feb 2019	EDO
3.1.9	Fire Investigation	2.0	9 Nov 2009	EDO
3.1.10	TBA	1.0	In development	EDO
3.1.11	Application of Food Safety Standards	2.0	24 Jul 2007	EDO
3.1.14	Fatigue Management	2.0	15 Mar 2016	EDO
3.1.15	Bush Fire Building Impact Analysis	1.0	13 Jun 2012	EDO
3.1.16	Heavy Plant Operations	1.0	In development	EDO
3.1.17	NSW RFS Rescue Operations	1.0	26 Feb 2019	EDO
3.1.18	Smoke Alarm Installation Program	1.0	In development	EDO

Operations – Coordinated Bush Firefighting

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
3.2.1	Coordinated Firefighting and Air Operations	3.0	10 Oct 2013	EDO
3.2.2	Assistance to Other Emergency Service Organisations (ESO)	2.1	6 Dec 2017	EDO

Prevention - Planning

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
4.1.4	Neighbourhood Safer Places	2.0	30 Jul 2018	EDO
4.1.5	Assistance for Infirm, Disabled and Elderly Residents (AIDER)	1.0	25 Oct 2016	EDO

Prevention - Implementation

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
4.2.1	Bush Fire Danger Periods	3.1	4 Sep 2017	EDO
4.2.2	Fire Permits	3.0	29 Oct 2009	EDO
4.2.2A	Fire Permits (Deceased Livestock)	1.0	18 Sep 2018	EDO

Prevention – Community Education

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
4.3.1	Community Education	2.0	24 Jul 2007	EDFES

Resources - Standards

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
5.1.3	Communication Systems	3.1	17 May 2019	EDIS
5.1.4	NSW RFS Appliance Standards	3.1	9 Apr 2018	EDIS
5.1.5	Protective Clothing and Accessories	5.0	22 Sep 2010	EDIS
5.1.6	Secondhand Appliance Transfer Program	2.0	6 Nov 2012	EDIS
5.1.7	Appliance and Vehicle Category Details	3.2	13 Jul 2016	EDIS
5.1.9	Breathing Apparatus	2.1	14 Dec 2009	EDO
5.1.10	Accommodation Standards and Building Construction Projects	4.0	11 May 2017	EDIS

Resources - Acquisition

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
5.2.2	Return of Equipment Allocated to Members of the Service	1.4	15 Aug 2016	EDO

Resources - Management

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
5.3.1	Equipment Maintenance	2.1	17 Sep 2018	EDIS
5.3.3	Annual Inspection of Unregistered Rural Fire Service Vehicles, Trailers and Plant	1.1	11 Oct 2004	EDIS
5.3.4	Maintenance of Buildings	1.1	14 Dec 2010	EDIS
5.3.5	Fleet Insurance for NSW RFS Appliances	2.0	29 Jan 2019	EDIS
5.3.6	Automatic Vehicle Location (AVL)	1.0	26 Feb 2019	EDO
5.3.8	Inventories	1.0	30 June 2020	EDFES

Resources - Disposal

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
5.4.1	Asset Disposal	1.0	15 May 2002	EDFES

Training - Standards

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
6.1.2	Qualifications for NSW RFS Members	3.6	5 Dec 2017	EDMSS

6.1.3	Training in the NSW Rural Fire Service	4.2	28 June 2019	EDMSS
6.1.5	Live Fire Training	1.1	15 June 2018	EDMSS

Welfare

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
7.1.1	Chaplaincy and Family Support	1.4	1 June 2020	EDMSS
7.1.2	Critical Incident Support Services (CISS)	1.2	13 Apr 2016	EDMSS
7.1.3	Workers Compensation for NSW RFS Volunteers	1.0	9 April 2020	EDMSS
7.1.5	Automated External Defibrillators	2.0	5 Dec 2016	EDIS
7.1.6	Health and Safety Management System (HSMS)	1.1	16 June 2020	EDMSS
7.1.7	Smoking in the Workplace	1.0	18 Sep 2018	EDMSS
7.1.8	Work Health and Safety Consultation and Issues Resolution	1.1	7 January 2019	EDMSS

Protocols

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
8.1.1	Uniforms for NSW RFS Members	3.2	7 March 2019	EDMSS
8.1.2	Vehicle Marking and Identification	3.1	9 Jan 2007	EDIS
8.1.3	Ceremonies and Events	2.1	9 Apr 2018	EDFES

Awards

Service Standard Number	Service Standard Name	Version	Approved Date	Responsible Owner
9.1.1	Internal Service Awards	4.3	9 Apr 2018	EDMSS
9.1.2	External Service Awards	5.0	13 Nov 2019	EDMSS

Repealed Service Standards and Numbers Not Used

Repealed Service Standards

Service Standard Number	Service Standard Name	Repeal Details
Service Administration - General		
1.1.1	Management of NSW RFS Policy Documents v2.3	Repealed on 5 Dec 2016 by SS 1.5.1 v1.0
1.1.4	Health, Safety and Welfare Consultative Committees	Repealed on 16 Aug 2017 by SS 7.1.8 v1.0
1.1.4A	Health and Safety Consultative and Management System v1.2	Repealed on 29 May 2008 by SS 1.1.4 v2.0
1.1.4B	Serious Accident Preliminary Reporting v1.0	Repealed on 9 Dec 2008 by SS 1.1.28 v1.0
1.1.4C	Firefighter Accident Prevention SOPs v1.2	Repealed on 9 Dec 2008 by SS 1.1.28 v1.0
1.1.5	Environment v1.1	Repealed on 17 May 2019 by SS 1.5.2 v1.0
1.1.6	Media	Repealed on 23 Nov 2015 by SS 1.4.8 v1.0
1.1.8	Document Control	Repealed on 1 Sep 1999 by SS 1.1.1 v1.0
1.1.10	Policy Lexicon	Repealed on 1 Sep 1999 by SS 1.1.1 v1.0
1.1.11	Spatial Information Workspace Directory Standard	Repealed on 16 Feb 2005
1.1.12	Architecture GIS Hardware/Software	Repealed on 16 Feb 2005
1.1.13	Appointment of District and Zone Liaison Committees	Repealed on 16 Aug 2010 by SS 1.3.4 v2.0
1.1.15	Service Delivery Model	Repealed on 27 Aug 2011
1.1.17	Volunteer Exit Questionnaire	Repealed on 18 May 2007
1.1.18	NSW RFS Consultative Committees v2.1	Repealed on 1 Aug 2016 by SS 1.5.3 v1.0
1.1.20	Service Audits	Repealed on 29 May 2008
1.1.22	Organisational Communication	Repealed on 23 Nov 2015 by SS 1.4.1 v1.0
1.1.23	Rural Fire Service Library	Repealed on 18 May 2007
1.1.26	Volunteer and Visitor Access to Network Services and Data v1.1	Repealed on 20 Aug 2019 by SS 1.4.4 v1.0
1.1.27	Brigade Websites and Internet Postings	Repealed on 22 Jul 2014 by SS 1.4.6 v2.0
1.1.29	Reporting of Corruption Issues	Repealed on 9 May 2016 by SS 1.1.32 v1.0
1.1.31	NPWS All Parks Passes v1.1	Repealed on 15 June 2018 by SS 1.5.4 v1.0
1.1.40	Public Access to Government Information v1.0	Repealed on 25 Oct 2016 by SS 1.4.3 v1.0
Service Administration – Command Structure		
1.2.2	Collection of NSW RFS Insignia	Repealed on 2 Nov 2007 by SS 1.2.1 v3.1
Service Administration - Authorities		
1.3.1A	Supplementary Delegations – Unincorporated Area of NSW	Repealed on 21 Jan 2009 by SS 1.3.1 v3.0
1.3.3	Authority Cards	Repealed on 15 Oct 2008 by SS 1.3.2 v3.0
Brigade Administration - Brigades		
2.1.3A	Removal From Membership	Repealed on 13 Jun 2007 by SS 1.1.21 v2.0
2.1.12	Junior Members	Repealed on 16 Jul 2013 by SS 2.1.5 v3.0
Brigade Administration - Groups		
2.2.1	Formation of Groups of Brigades	Repealed on 30 Nov 2010 by SS 2.1.1 v2.0
2.2.2	Appointment of Group Officers	Repealed on 4 Sep 2007 by SS 2.1.4 v2.0

Service Standard Number	Service Standard Name	Repeal Details
2.2.3	Disbandment of Rural Fire Brigades	Repealed on 30 Nov 2010 by SS 2.1.1 v2.0
Brigade Administration – Fire Control Officers		
2.3.1	Appointment of FCOs and DFCOs v3.0	Repealed on 21 Sep 2016
2.3.2	Duties of Fire Control Officers	Repealed on 18 May 2007
Operations – NSW Rural Fire Service		
3.1.1	Coordinated Operations Planning	Repealed on 18 May 2007
3.1.5	Incident Management v1.3	Repealed on 5 Nov 2007 by SS 3.1.13 and 3.2.1
3.1.7	Air Operations	Repealed on 5 Nov 2007 by SS 3.2.1 v2.0
3.1.8A	Crisis Handling SOPs	Repealed on 26 Feb 2019 by OP 3.1.8
3.1.13	Operational Management, Response and Reporting	Repealed on 19 Feb 2015
Prevention - Planning		
4.1.1	Development and Control v1.1	Repealed on 6 Dec 2006 by P6.1.1 v1.0
4.1.2	Bush Fire Risk Management Planning	Repealed on 18 May 2007
4.1.3	Environmental Planning Instrument	Repealed on 18 May 2007
Prevention - Implementation		
4.2.3	Bush Fire Hazard Reduction Notices v1.2	Repealed on 29 Oct 2009 by Policy P6.1.4 v1.0
4.2.4	Penalty Notices v1.0	Repealed on 1 Sep 2008 by Policy P6.1.2 v1.0
4.2.5	Bush Fire Hazard Reduction Certificates v1.0	Repealed on 27 Jan 2005 by Policy P6.1.3 v1.0
4.2.6	Bush Fire Hazard Complaints v1.1	Repealed on 29 Oct 2009 by Policy P6.1.4 v1.0
Resources - Standards		
5.1.1	Standards of FireCover	Repealed on 3 Mar 2003 by SS 1.1.15 v1.2
5.1.2	Information Technology	Repealed on 3 Mar 2003 by SS 1.1.15 v1.2
5.1.8	Protective Fire Blankets	Repealed on 13 Jun 2007 by SS 5.1.5 v3.0
5.1.11	Standard Brigade Stations	Repealed on 11 May 2017 by SS 5.1.10 v4.0
Resources - Acquisition		
5.2.1	Estimates	Repealed on 18 May 2007
Resources - Management		
5.3.2	Manual Handling	Repealed on 18 May 2007
Training - Standards		
6.1.1	Learning and Development – General	Repealed on 5 Nov 2007
6.1.4	State-wide Commercial Training	Repealed on 13 Jun 2012 by SS 6.1.3 v3.0
Welfare		
7.8.5	Smoking in the Workplace v1.0	Repealed on 18 Sep 2018 by SS 7.1.7 v1.0

Service Standard Numbers Not Used

Service Standard Number	Service Standard Category
1.1.25	Service Administration - General
1.1.33	Service Administration - General
1.1.34	Service Administration - General
1.1.35	Service Administration - General
1.1.36	Service Administration - General
1.1.37	Service Administration - General
1.1.38	Service Administration - General
1.1.39	Service Administration - General
2.1.10	Brigade Administration - Brigades
2.1.11	Brigade Administration - Brigades
3.1.10	Operations – NSW Rural Fire Service
3.1.12	Operations – NSW Rural Fire Service
7.1.4	Welfare