



NSW Police Force

# WHAT TO DO AFTER A CAR CRASH

To help reduce danger to road users and manage crashes more efficiently, you may no longer have to wait for police at a crash site in NSW.

Follow the chart below to find out what to do.

## ENSURE YOU ARE IN A SAFE LOCATION AWAY FROM THE TRAFFIC

Is anyone trapped or injured?

YES

Call **Triple Zero (000)**.

**Stop and give assistance** to anyone who is injured **if it is safe to do so**.

NO

Are police needed to direct **traffic** or deal with **hazards**?

OR

Do any drivers appear affected by **alcohol or drugs**?

OR

Does a **bus or truck** need to be towed?

OR

Has anyone involved failed to **exchange details**?

(See reverse for legal requirements)

YES

Call **Triple Zero (000)**.

NO

**Police DO NOT need to attend the crash site**

NO

Does any vehicle require towing?

YES

1. Exchange details and **leave the crash site**.  
**You are NOT required to report the crash to police.**

2. If anyone is **later treated for an injury** call the Police Assistance Line on **131 444** as soon as possible.

1. Contact your insurer or a towing company of your choice to **arrange for your vehicle to be towed** (if required).

If you cannot arrange a tow and exhaust all other options, call the Police Assistance Line on **131 444**.

2. Exchange details and **leave the crash site**.
3. After leaving the crash site **report the crash to the Police Assistance Line on 131 444** as soon as possible.

You will be provided with a report number to assist with any insurance claims.

Be prepared and download the **Emergency+** app now by using your smartphone to scan these codes. The app can help determine your GPS coordinates to pass onto emergency services if an incident occurs.



iPhone



Android

**Record your insurance and preferred towing company details below. Keep this card in your car glove box for future reference.**

Registration No.: ..... Insurer: .....

Policy No.: ..... Phone: .....

Towing Company: ..... Phone: .....

### CRASH DETAILS

Date: ..... Time: .....

Street: .....

Suburb: .....

Cross St/Landmark/Nearest street No.: .....

GPS coordinates (use *Emergency+* or car 'SATNAV' to obtain)

LATITUDE: ..... LONGITUDE: .....

- ..... 1 .....

### VEHICLE 1

*\* Denotes minimum legal requirement for exchange of details.*

**Registration No.\*:** ..... State: .....

Make: ..... Model: .....

**Driver Name\*:** .....

**Address\*:** .....

Licence No.: ..... State: ..... Phone: .....

**Owner Name\*:** .....

**Owner Address\*:** .....

Insurer: ..... Policy No.: .....

### VEHICLE 2

**Registration No.\*:** ..... State: .....

Make: ..... Model: .....

**Driver Name\*:** .....

**Address\*:** .....

Licence No.: ..... State: ..... Phone: .....

**Owner Name\*:** .....

**Owner Address\*:** .....

Insurer: ..... Policy No.: .....

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