



WHAT YOU NEED

1 ONE Commencement Document

Examples of this include:

- Australian Passport
- Australian Visa
- Birth Certificate

2 ONE Primary Document

Examples of this include:

- Australian driver's licence
- Photo identity card issued by the Australian Government
- Australian marriage certificate

3 TWO Secondary Documents

Examples of this include:

- Medicare card
- Bank/Credit card
- Private health insurance card

If you are under 18 years of age, your parent or legal guardian will need to provide relevant identity documentation.

Other acceptable ID can be found at:

www.acic.gov.au/i-need-check-myself



CONTACT US



RFS

NSW Rural Fire Service

✉ 4 Murray Rose Ave,
Sydney Olympic Park
NSW 2127

☎ (02) 8741 5555

@ membership@rfs.nsw.gov.au

For technical support, including access to OneRFS:

1800 00 5123

@ servicedesk@rfs.nsw.gov.au

f /nswrfs

t @NSWRFS

ig @NSWRFS



RFS

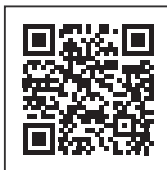


HOW TO LODGE AN E-MEMBERSHIP APPLICATION

A QUICK-REFERENCE GUIDE

START BY...

- 1 Reviewing relevant information on volunteering with the RFS. This information can be viewed by scanning the QR code at right.
- 2 Gathering all the required identity documents.
- 3 Selecting the relevant QR code below to start the application process.



NOT A CURRENT MEMBER?

- 1 Scan the QR code at right.
- 2 Click on [‘Create a profile’](#).
- 3 Enter your details, i.e. your name, date of birth, phone number, etc.



If you have been a previous member with the NSW RFS, please indicate this and provide us with all the details you can.

- 4 Click [‘Create profile and start applying’](#).

You will be forwarded a verification email.

Follow the steps in the e-mail to create your profile.

CURRENT RFS MEMBER?

- 1 Scan the QR code at right.
- 2 Enter your One RFS login credentials, e.g. JohnDoe1, followed by your password.
- 3 Select [‘Forgot my password’](#) if required, you will need your RFS network username or volunteer number to re-set your password.



YOUR APPLICATION

- 1 Click on [‘Start a new application’](#).
- 2 New applicants click on [‘Apply to be a volunteer’](#).
- 3 Existing members click on the relevant application type, e.g. Dual or Transfer.
- 4 Choose the role you are interested in, e.g. firefighting.

Note: Only select Community Fire Unit (CFU) if you wish to operate a CFU trailer in your local street until firefighters arrive on the scene.

- 5 Select the brigade you want to join. If you are unsure, use the link in the application form to find your local brigades.
- 6 If you are transferring from another brigade, please select the brigade from which you are transferring.

The RFS is an authoritative voice in representing and advocating for volunteers of the NSW RFS. Tick this option if you are interested in being a RFS member.

- 7 Answer remaining questions within the application as prompted.
- 8 Click **CONTINUE**.

Now you will begin your police check application.

- 9 Answer remaining questions as prompted and upload relevant identification documents

- 10 Click **SUBMIT**.

Your application is all done! You will receive an e-mail confirming receipt of the application. You will be contacted by a member of the brigade you have applied for, to arrange an interview.

ARE YOU 17 YEARS OLD OR UNDER?

You will need:

- Parental or guardian consent.
- Parental or guardian photo identification which shows their legal name and date of birth.
- Evidence of parentage or legal guardianship.
- A parent or legal guardian to attend the brigade interview with you.

Volunteers 15 years old or under will have a restricted junior membership and will not require a police check.

Volunteers 16 or 17 years old will have the choice of junior or ordinary membership, subject to parent or guardian consent, and will be required to complete a police check.

TURNING 18 YEARS OLD?

You will need to transfer your membership from junior to ordinary.

Use the ‘Current RFS Member’ QR code to start your application, selecting the transfer application option.

If you would like to remain with your current brigade, select them as the brigade you would like to transfer to. For example transfer from ‘Davidson’ to ‘Davidson’.

You will be required to complete a police check as part of your application.