The NSW Rural Fire Service (NSW RFS) is the world’s largest volunteer fire service. Our members provide fire and emergency services to approximately 95% of NSW. NSW RFS members attend a range of incidents and activities including:

- Bush and grass fires
- House and structure fires
- Storm damage
- Search and rescue
- Motor vehicle accidents
- Community education
- Bush fire mitigation

The responsibilities of the NSW RFS are set out under the Rural Fires Act 1997.

Our Vision and Mission

To provide a world standard of excellence in the provision of a community-based fire and emergency service.

To protect the community and our environment we will minimise the impact of fire and other emergencies by providing the highest standards of training, community education, prevention and operational capability.

Our Values

- mutual respect
- adaptability and resourcefulness
- one team, many players, one purpose
- integrity and trust
- support, friendship, camaraderie
- community and environment
- knowledge and learning
OUR MEMBERS

VOLUNTEERS 72,491
STAFF 911
APPROXIMATELY 70% OF NSW RFS STAFF ARE, OR HAVE BEEN, A NSW RFS VOLUNTEER.

AS AT 30 JUNE 2018

OUR ORGANISATION

BRIGADES 2,002
LOCAL GOVERNMENT AREAS 108
NSW DISTRICTS 45
REGIONAL OFFICES 4
HEADQUARTERS 1

THE INCIDENTS WE ATTEND

<table>
<thead>
<tr>
<th>INCIDENTS (AS AT 30 JUNE 2018)</th>
<th>2017/18</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bush and grass fires attended by NSW RFS</td>
<td>10,036</td>
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<tr>
<td>Structural fires</td>
<td>1283</td>
</tr>
<tr>
<td>Motor vehicle fires</td>
<td>1,886</td>
</tr>
<tr>
<td>Motor vehicle accidents</td>
<td>4,681</td>
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<tr>
<td>Investigation</td>
<td>3,941</td>
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<tr>
<td>Refuse fires</td>
<td>676</td>
</tr>
<tr>
<td>Spillages</td>
<td>748</td>
</tr>
<tr>
<td>Assist other agencies</td>
<td>1,353</td>
</tr>
<tr>
<td>Flood</td>
<td>52</td>
</tr>
<tr>
<td>Other</td>
<td>2,242</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>26,903</strong></td>
</tr>
</tbody>
</table>