



Service Standard Index

11 November 2025

Service Administration – General (Including Conduct and Ethics)

SS No.	Service Standard Name	Version	Approved Date	Owner
1.1.2	Discipline			
1.1.3	Grievances			
1.1.7	Code of Conduct and Ethics (incl. Code)	4.2	22 Feb 2022	DCPCS
1.1.9	Working with Children Check	5.0	2 Aug 2021	DCSC
1.1.14	Personal Information and Privacy	2.6	12 Dec 2023	DGC
1.1.14A	Privacy Management Plan	1.2	12 Dec 2023	DGC
1.1.14B	Data Breach Response Plan	1.0	12 Dec 2023	DGC
1.1.16	Fundraising Activities (Provision of Goods and Services)	1.2	30 Apr 2007	DCPCS
1.1.19	Intellectual Property			
1.1.21	Removal from Brigade Membership	3.0	15 Jul 2024	DCPCS
1.1.24	Legal Advice and Assistance	3.0	28 Oct 2025	DiGC
1.1.25	Disclosing Charges and Convictions	1.0	15 Jul 2024	DCPCS
1.1.28	Injury/Accident Reporting and Investigation	1.0	9 Dec 2008	DCPCS
1.1.30	Public Interest Disclosures in the NSW RFS	4.0	5 Oct 2023	DCPCS
1.1.32	Fraud and Corruption Prevention	1.2	3 Oct 2022	DGC
1.1.33	Reporting and Investigating Child Protection Related Allegations	1.0	14 Apr 2021	DCPCS
1.1.34	Workplace Complaints Resolution	1.0	15 Jul 2024	DCPCS
1.1.41	Photographic Identification Cards for RFS Volunteer Members	1.1	8 Jan 2025	DCOC
1.1.42	Respectful and Inclusive Workplace	2.0	7 Mar 2024	DCPCS

Service Administration – Command Structure

SS No.	Service Standard Name	Version	Approved Date	Owner
1.2.1	NSW RFS Ranking and Rank Insignia	4.3	22 Dec 2023	DCOC

Service Administration - Authorities

SS No.	Service Standard Name	Version	Approved Date	Owner
1.3.1	Operational Delegations and Authorisations	3.8	27 Feb 2025	DGC
1.3.2	Powers of Officers	3.2	19 Mar 2013	DCOC
1.3.2A	Powers of Officers (Jervis Bay Territory)	1.5	19 Mar 2013	DCOC

1.3.4	Rural Fire District Service Agreements	2.0	16 Aug 2010	DCFO
-------	--	-----	-------------	------

Service Administration – Corporate Communications

SS No.	Service Standard Name	Version	Approved Date	Owner
1.4.1	Organisational Communication	1.2	20 Sept 2022	DiCSE
1.4.2	NSW RFS Brand	2.1	20 Aug 2019	DiCSE
1.4.4	Volunteer Member and Visitor Access to Network Services and Data	1.1	13 Nov 2019	DCSC
1.4.5	Social Media	2.1	13 Feb 2019	DiCSE
1.4.6	NSW RFS Websites	2.1	5 Dec 2017	DiCSE
1.4.8	Media	1.2	16 Mar 2022	DiCSE

Service Administration - General

SS No.	Service Standard Name	Version	Approved Date	Owner
1.5.1	Management of NSW RFS Policy Documents	1.2	13 Nov 2019	DGC
1.5.2	Environment	1.0	17 May 2019	DCOC
1.5.3	NSW RFS/RFSA Consultative Committees	1.4	24 Mar 2023	DiCSE
1.5.4	NPWS All Parks Passes	2.0	10 July 2025	DCPCS
1.5.5	Area Management Model Transition	1.0	18 Dec 2019	DCFO
1.5.6	Lessons Management Framework	1.2	11 Mar 2024	DCOC
1.5.6A	Lessons Management Framework	3.0	11 Mar 2024	DCOC

Service Administration - General

SS No.	Service Standard Name	Version	Approved Date	Owner
1.6.3	Workplace Adjustments	1.0	21 Oct 2025	DCPCS

Brigade Administration - Brigades

SS No.	Service Standard Name	Version	Approved Date	Owner
2.1.1	Formation and Disbandment of Brigades and Groups of Brigades	2.2	7 Jun 2022	DCFO
2.1.2	Brigade Constitution	3.1	18 Mar 2020	DCFO
2.1.3	Brigade Registers	2.1	30 Jul 2018	DCFO
2.1.4	Appointment of Field and Group Officers	3.1	16 Mar 2022	DCFO
2.1.5	Child and Youth Participation in NSW RFS Activities	4.0	2 Aug 2021	DCSC
2.1.6	Volunteer Membership Applications	4.0	20 Dec 2021	DCPCS
2.1.7	Management of Brigade Records	1.0	22 Feb 2019	DCFO
2.1.9	Participation by Ongoing Staff in Brigade Activities	1.2	20 Nov 2018	DCFO

SS No.	Service Standard Name	Version	Approved Date	Owner
2.1.10	Brigade Classification and Endorsements	1.0	25 Nov 2021	DCOC
2.1.13	NSW Rural Fire Service Community Fire Units	1.0	27 Aug 2011	DCFO
2.1.14	Management of Deductible Gift Recipient Status for NSW RFS Brigades	1.0	6 Nov 2012	DCPCS
2.1.15	District and Area Volunteer Engagement	1.0	16 Mar 2022	DCFO

Operations – NSW Rural Fire Service

SS No.	Service Standard Name	Version	Approved Date	Owner
3.1.2	Incident Dispatch	2.1	5 Dec 2017	DCOC
3.1.3	Incident Reporting	2.1	14 Aug 2017	DCOC
3.1.4	Remote Area Firefighter Fitness Testing	1.0	21 Apr 2004	DCOC
3.1.6	Operational Doctrine	4.0	20 Dec 2023	DCOC
3.1.8	Critical Incidents	3.0	7 July 2025	DCOC
3.1.9	Fire Investigation	3.0	9 Apr 2021	DCOC
3.1.11	Catering in the NSW RFS	3.0	3 Feb 2023	DCOC
3.1.14	Fatigue Management	2.0	15 Mar 2016	DCPCS
3.1.15	Bush Fire Building Impact Analysis	1.0	13 Jun 2012	DCFO
3.1.17	Land Rescue Units and Operations	2.0	10 July 2025	DCOC

Operations – Coordinated Bush Firefighting

SS No.	Service Standard Name	Version	Approved Date	Owner
3.2.1	Coordinated Firefighting and Air Operations	3.0	10 Oct 2013	DCOC
3.2.2	Assistance to Other Emergency Service Organisations	2.2	8 Jan 2025	DCOC

Prevention - Planning

SS No.	Service Standard Name	Version	Approved Date	Owner
4.1.4	Neighbourhood Safer Places	2.1	28 Jun 2021	DCFO
4.1.5	Assistance for Infirm, Disabled and Elderly Residents (AIDER)	2.0	8 July 2025	DCFO

Prevention - Implementation

SS No.	Service Standard Name	Version	Approved Date	Owner
4.2.1	Bush Fire Danger Periods	3.1	14 Aug 2017	DCOC
4.2.2	Fire Permits	5.0	24 Jul 2024	DCOC
4.2.2-1	Fire Permits Guideline	1.0	24 July 2024	DCOC
4.2.2A	Fire Permits (Deceased Livestock)			

Resources - Standards

SS No.	Service Standard Name	Version	Approved Date	Owner
5.1.3	Communication Systems	4.0	17 Mar 2022	DCSC
5.1.4	NSW RFS Appliance Standards	3.1	9 Apr 2018	DCSC
5.1.5	Personal Protective Equipment and Personal Protective Clothing	6.0	16 Mar 2022	DCOC
5.1.6	Secondhand Appliance Transfer Program	2.0	6 Nov 2012	DCSC
5.1.7	Appliance and Vehicle Category Details	3.2	13 Jul 2016	DCSC
5.1.9	Respiratory Protective Equipment	2.2	28 Jan 2022	DCOC
5.1.10	Accommodation Standards and Building Construction Projects	4.0	11 May 2017	DCSC

Resources - Acquisition

SS No.	Service Standard Name	Version	Approved Date	Owner
5.2.2	Return of Equipment Allocated to Members of the Service	1.4	15 Aug 2016	DCPCS

Resources - Management

SS No.	Service Standard Name	Version	Approved Date	Owner
5.3.1	Equipment Maintenance	2.1	17 Sep 2018	DCSC
5.3.3	Annual Inspection of Unregistered Rural Fire Service Vehicles, Trailers and Plant	1.1	11 Oct 2004	DCSC
5.3.4	Maintenance of Buildings	1.1	14 Dec 2010	DCSC
5.3.5	Fleet Insurance for NSW RFS Appliances	2.1	21 Apr 2021	DCSC
5.3.6	Automatic Vehicle Location (AVL)	1.0	26 Feb 2019	DCOC
5.3.8	Inventories	1.0	30 Jun 2020	DCPCS

Resources - Disposal

SS No.	Service Standard Name	Version	Approved Date	Owner
5.4.1	Asset Disposal	1.0	15 May 2002	DCSC

Training - Standards

SS No.	Service Standard Name	Version	Approved Date	Owner
6.1.2	Qualifications for NSW RFS Members	3.6	5 Dec 2017	DCSC
6.1.3	Training in the NSW Rural Fire Service	4.2	28 Jun 2019	DCSC
6.1.5	Live Fire Training	1.1	15 Jun 2018	DCSC
6.1.6	State Training Academy	1.0	27 Feb 2023	DCSC

Welfare

SS No.	Service Standard Name	Version	Approved Date	Owner
7.1.1	Chaplaincy and Family Support	1.4	1 Jun 2020	DCPCS
7.1.2	Mental Health Services	2.0	13 May 2025	DCPCS
7.1.2A	Mental Health Services Guideline	1.0	13 May 2025	DCPCS
7.1.3	Workers Compensation for NSW RFS Volunteers	1.1	9 Apr 2020	DCPCS
7.1.4	Health Standards for Volunteer Members	1.0	9 Sep 2025	DCPCS
7.1.5	Automated External Defibrillators	2.0	2 Dec 2016	DCSC
7.1.6	Health and Safety Management System (HSMS)	1.1	16 Jun 2020	DCPCS
7.1.7	Smoking in the Workplace	1.0	18 Sep 2018	DCPCS
7.1.8	Work Health and Safety Consultation and Issues Resolution	1.1	7 Jan 2019	DCPCS

Protocols

SS No.	Service Standard Name	Version	Approved Date	Owner
8.1.1	Uniforms for NSW RFS Members	3.2	7 Mar 2019	DCPCS
8.1.2	Vehicle Marking and Identification	3.1	9 Jan 2007	DCSC
8.1.3	Ceremonies and Events	2.1	9 Apr 2018	DiCSE

Awards

SS No.	Service Standard Name	Version	Approved Date	Owner
9.1.1	Internal Service Awards	4.3	9 Apr 2018	DiCSE
9.1.2	External Service Awards	5.0	13 Nov 2019	DiCSE