Ordinary people, extraordinary lives.

KEY FACTS

$140.9m

70,745

2,100

230

19,590
SNAPSHOT

DESPITE WHAT PEOPLE THINK, WE DO MORE THAN JUST FIGHT FIRES.
WE PROVIDE A DIVERSE RANGE OF SERVICES, FROM COMMUNITY
EDUCATION TO ATTENDANCE AT MOTOR VEHICLE ACCIDENTS.

COMMUNITY SAFETY
Our community education programmes are an integral part of emergency
management playing a key role in planning, preparation, response and recovery.

OPERATIONS
The Service has the responsibility for the suppression of bush, structure and motor
vehicle fires, and other emergencies over
more than 90% of the State.

STAFFPROOF CONTROL
We are committed to mitigating the
impact of bush fire on our community
through planning and development
control in bush prone areas that

ENGINEERING
World standard firefighting tankers,
equipment and protective clothing
developed by the Service enable our
colunteers to safely and effectively
fight fires.

TRAINING
The Service is a registered training
organisation for two types of firefighting
qualifications – for volunteers leading
to Service qualifications and for salaried
staff leading to nationally recognised
qualifications.

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WE'RE MORE THAN JUST A FIRE SERVICE

MEDIA AND PUBLIC AFFAIRS
We interact with all types of media to
disseminate accurate information to
promote the Service through sponsorship and general marketing.

RISK MANAGEMENT
We help communities develop risk
management plans to reduce the
impact of bush fires on life, property and the environment.

BUSINESS DEVELOPMENT
The Service assists overseas agencies
in training local firefighters and provides
consultancy services in related matters.

MEDICAL MANAGEMENT
We seek to improve the coordination
of bush fire planning through the
implementation of a Community
Management Plan and the provision
of advice to local committees.

CORPORATE PLANNING AND PERFORMANCE
We develop, implement and provide
support for our planning, reporting,
management and continuous
improvement systems through the
adoption of systematic and planned
approaches to our operations.

INFORMATION MANAGEMENT
The Service continues to set the
benchmark in the use of hi-tech
information and communications,
information systems design, development, support
and training.

ENFORCEMENT, HEALTH AND SAFETY
Safety of our volunteers and staff is
our prime concern and we comply with
industry requirements to ensure a safe
workplace for our people.